

Analyst Day

Stockton, CA Distribution Center

August 14, 2012



Forward Looking Statements

The Company claims the protection of the safe-harbor for forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. You can identify these statements by forward-looking words such as "expect," "believe," "anticipate," "should," "plan," "intend," "estimate," "project," "will" or similar words. In addition, statements contained within this presentation that are not historical facts are forward-looking statements, such as statements discussing among other things, expected growth, store development, integration and expansion strategy, business strategies, future revenues and future performance. These forward-looking statements are based on estimates, projections, beliefs and assumptions and are not guarantees of future events and results. Such statements are subject to risks, uncertainties and assumptions, including, but not limited to, competition, product demand, the market for auto parts, the economy in general, inflation, consumer debt levels, governmental regulations, the Company's increased debt levels, credit ratings on the Company's public debt, the Company's ability to hire and retain qualified employees, risks associated with the performance of acquired businesses such as CSK Auto Corporation, weather, terrorist activities, war and the threat of war. Actual results may materially differ from anticipated results described or implied in these forward-looking statements. Please refer to the "Risk Factors" section of the annual report on Form 10-K for the year ended December 31, 2011, for additional factors that could materially affect the Company's financial performance. The Company undertakes no obligation to publicly update any forward-looking statements, whether as a result of new information, future events or otherwise.



O'Reilly Analyst Day – Agenda

8:00 – 8:30 am	 Meet & Greet with Management 	
8:30 – 10:30 am	Management Presentation and Q&A Session	
10:30 – 11:00 pm	Distribution Center Tour	
11:00 – 11:30 pm	Light Lunch with Management	
11:30 – 2:00 pm	Store Tours	
2:00 pm Sharp	Shuttle to Sacramento Airport	
Reilly AUTO PARTS.		

Introductions and Industry and Company Overview:

Greg Henslee Chief Executive Officer





Executive Management Present Today

Name, Title and Years of Experience in the Automotive Aftermarket Industry

Greg Henslee - Chief Executive Officer	31	
Tom McFall - Executive Vice President of Finance and Chief Financial Officer	14	
Greg Johnson - Senior Vice President of Distribution	30	
Randy Johnson - Senior Vice President of Inventory Management	39	
Jeff Shaw - Senior Vice President of Store Operations and Sales	28	
Mike Swearengin - Senior Vice President of Merchandise and Advertising	29	
Keith Childers - Vice President of Western Store Operations and Sales	35	
Ro Salazar - Vice President of Northwest Division		
Chad Keel - Vice President of Southwest Division		
Scott Kraus - Vice President of Real Estate Expansion		
Jeremy Fletcher - Vice President of Finance and Controller	7	



Company Overview

Store Count

• 3,859 stores in 39 states as of June 30, 2012

Distribution Centers

• 23 Distribution Centers

Team Members

• Over 52,000

Last-Twelve-Months Sales

• \$6.02 billion as of June 30, 2012

Do-It-Yourself versus Do-It-For-Me Split

- 59% and 41% as of June 30, 2012
- 65% and 35% as of December 31, 2009
- 52% and 48% as of June 30, 2008 (prior to CSK acquisition)

Total Assets

AUTO PARTS.

• \$5.7 billion as of June 30, 2012

Market Capitalization

• \$10.46 billion at August 6, 2012

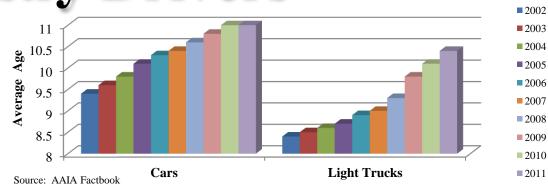


Industry Drivers

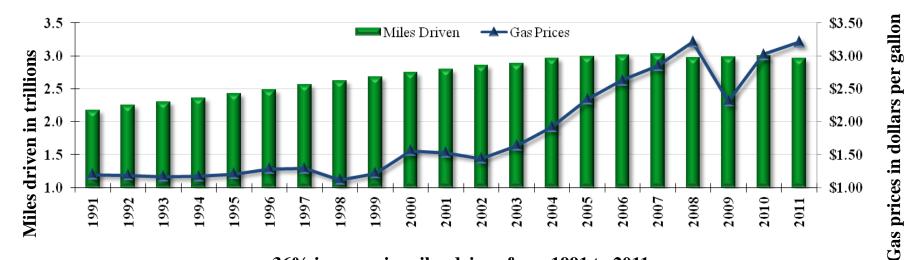
Continued Aging of U.S. Vehicle Population:

Moderating new car sales – 2005 @ 17.3 million and 2011 @ 13.0 million

Better engineered vehicles and the economically constrained consumer has led to a continued aging of the vehicle fleet.



U.S. Miles Driven and Gas Prices:



36% increase in miles driven from 1991 to 2011

\$3.62 - average gas price as of August 6, 2012

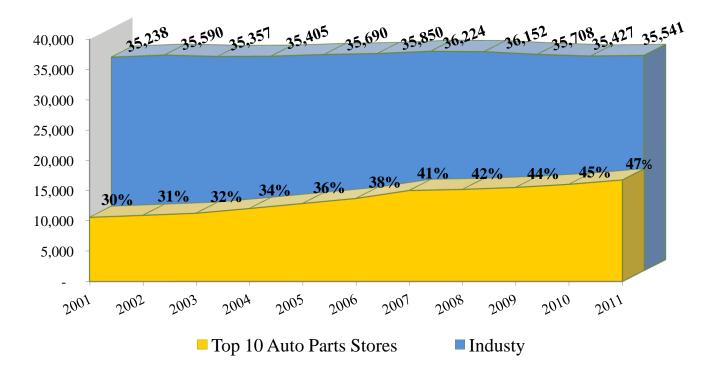
1.2% increase in miles driven year-to-date through May of 2012 – 14.5 billion miles

Source: Dept. of Transportation and Dept. of Energy



Industry Landscape

Fragmented Market:



Source: AAIA Factbook or latest SEC filing

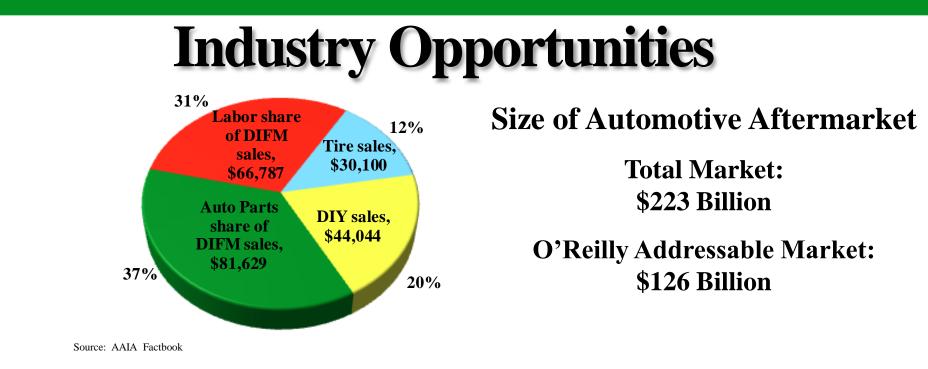
Top Ten Auto Parts Chains

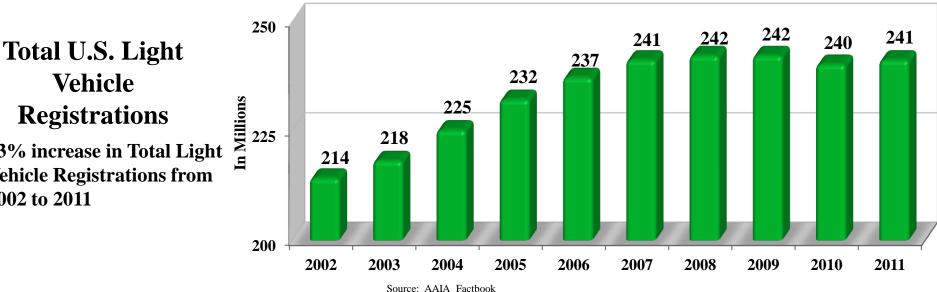
- 1. AutoZone Inc. (4,910)
- 2. O'Reilly Auto Parts (3,859)
- 3. Advance Auto Parts (3,692)
- 4. General Parts Inc./ CARQUEST (1,300)*
- 5. Genuine Parts/ NAPA (1,142)*
- 6. Pep Boys (735)
- 7. Fisher Auto Parts (406)
- 8. Uni-Select (462)
- 9. Replacement Parts Inc. (155)
- 10. BWP Distributors, Inc. (125)

Source: AAIA Factbook or latest SEC filing



^{*} Company owned stores



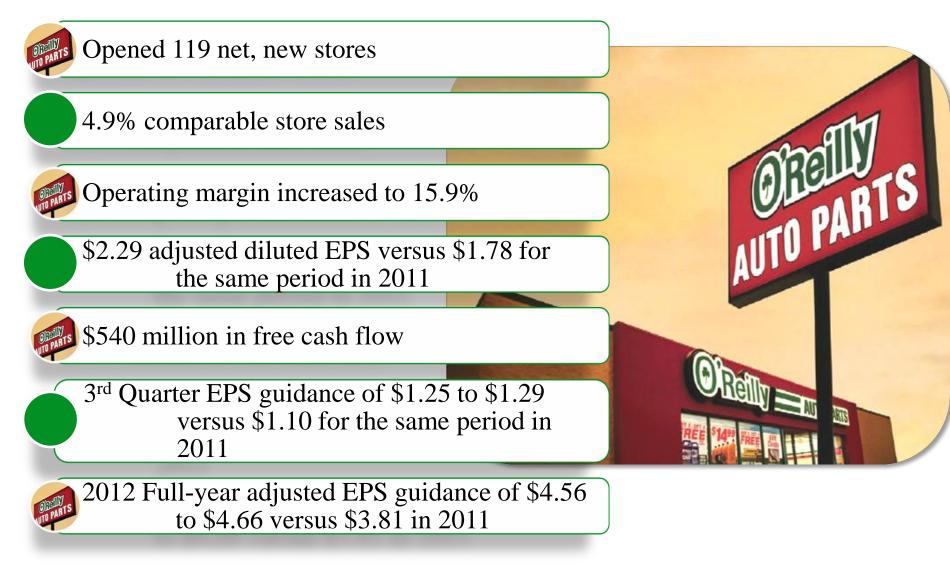


Registrations 13% increase in Total Light Vehicle Registrations from 2002 to 2011

Vehicle

AUTO PARTS.

Year-to-Date 2012 Highlights





Store Operations and Sales:

Jeff Shaw Senior Vice President of Store Operations and Sales





Dual Market Strategy



Established track record of serving both DIY and DIFM Customers

Greater market penetration and reduced vulnerability to competition



Allows us to profitably operate in large and small markets

Leverages our existing retail store locations and



Enhances service levels offered to our DIY customers

extensive distribution infrastructure

Store manager drives professional sales model supported by over 550 dedicated outside sales people





O'Reilly Initiatives



We will be the dominant auto parts supplier in all our market areas

"Top Notch" Service Levels

- New CSI Program
- Increased focus on diversity
- DIY Customer Assistance code reading, batteries, wiper blades, etc.

Technology

• New proprietary electronic catalog

Training

• LEAD – Store focused training

Programs

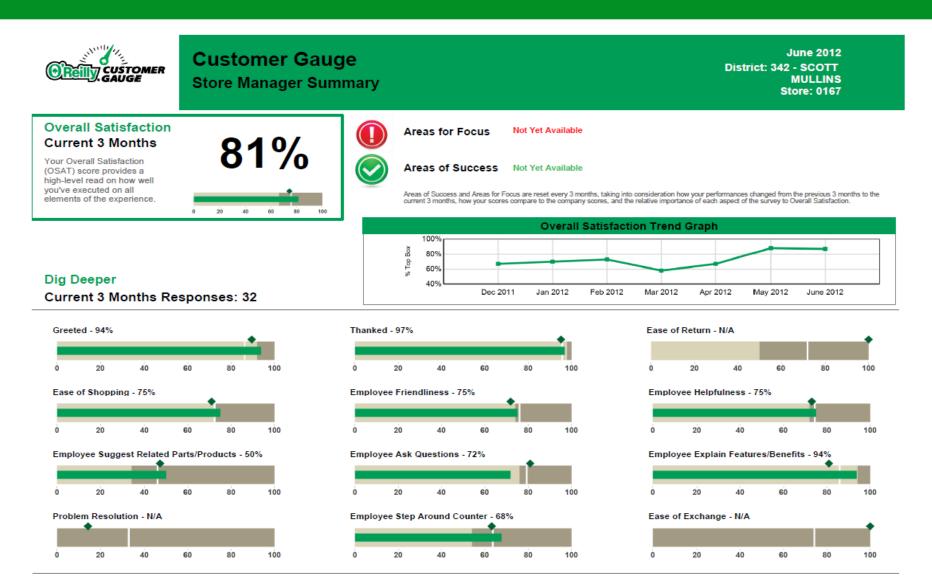
• Professional enhancements











Legend

Current 3 Months

All scores indicate the percentage of the best response, e.g. "Highly Satisfied" or "Yes"

Company-wide Score

For any questions regarding this report please call 417-520-4568 or email tmelton@oreillyauto.com.

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sma

▼▲ Indicates a statistically significant difference above or below the Previous 3 Months

Previous 3 Months

District-wide Score



Better Aligning with our Neighborhoods

Diversity

• Ensuring our store staffing mirrors our customer base

Language Skills

 Matching TM Skills to support Non-English speaking customers

Marketing and Store Design

• Improving the bi-lingual message





STORE: 2926	OPEN HOURS QUALITY OF NON-ENGLISH	STORE SUM JULY 2012
DIV: 7 REG: 34 DIST: 283	SERVICE SERVICE 100%	Report Created: 8/2/2012
Expected Spanish Customer Traffic 98% Hispanic Population 3-Mile Radius 95% Anticipated Multilingual Traffic Based on Market Demographics Spanish - Mexico 12 4	TEAM MEMBER(S) FLUENCY AVERAGE	ual Team ompared

OREILY AUTO PARTS

O'Reilly Initiatives Technology

O'Cat – Proprietary Electronic Catalog

- Completed roll out to all stores in June
- More lookup information
 - Back to 1942
- Better search functionality
- O'Reilly controls display order
- Ability to update information quicker
 - 2 times a week
- Static product "features and benefits"
- Rich Content

VAUTO PARTS

• Pictures, diagrams, specs, etc.



Browse Product Images

IPS with EPC File Help ONE Chevron Techron Fuel System Cleaner G CHV 67740 12 oz. TECHRON TECHRON 65740 20 oz. Parts Sustem Limit 6 Free Units Session 1 (Alt+1) Session 2 (Alt+2) CNT*G 044727*P2 Parts Catalog X Exit (F3) 999990 - CASH SALE Car, Light/Med Truck (F2) Interchange (F8) All Products (F10) Item Desc (F4) <Type in item description> Search New Lookup (F2) Previous Lookup (F9) Vehicle Documents (F18) Vehicle (F7) 2002 \mathbf{T} Chevrolet Silverado 1500 Enter VIN (F16) Category (F6) Bearings, Hub Assy, Sea 🔽 Bearings and Seals Ŧ Questions (F5) Engine-V6 - 4.3L 262ci GAS MFI vin W - OHV Axle Shaft Seal-Position-Front « Prev (F11) >>> Next (F12) Select Show All (F24) Item: Qty: Selected Categories: Bearings and Seals \mathbf{T} Per Sell Core Oty on Oty on List Warranty* 🛆 Item Oty Description A Part Number 🛆 Line Car Price Price Charge Hand Order Wheel Bearing - 8 products (\$27.99 - \$48.99) All Products Vehicle/Part Documents View Images Master Pro Bearing/Seal - Wheel Bearing 2 513067 MPB 47.44 27.99 2 0 90 1. Rear; 8.625 Inch Ring Gear; Quantity Per Vehicle: 2 Master Pro Bearing/Seal - Wheel Bearing 2 2. MPB Spcl Ordr R1561TV -Rear; 9.5 Inch Ring Gear; Quantity Per Vehicle: 2 Master Pro Bearing/Seal - Axle Repair Wheel Bearing Kit 2 3. RP1561GM MPB Spcl Ordr Rear; 9.5 Inch Ring Gear; Quantity Per Vehicle: 2 Master Pro Bearing/Seal - Axle Repair Wheel Bearing Kit 2 RP513067 MPB Spcl Ordr 4. Rear; 8.625 Inch Ring Gear; Quantity Per Vehicle: 2 National - Wheel Bearing 5. 2 2 0 1Y 513067 BCA 52.53 30.99 Rear; 8-5/8 Inch Ring Gear; Quantity Per Vehicle: 2 National - Wheel Bearing 6. 2 R1561TV 45.99 15 0 1Y View all Rear; 9-1/2 Inch Ring Gear; Quantity Per Vehicle: 2 National - Wheel Repair Bearing 7. 2 48.99 0 RP1561GM 0 1Y images in Rear: 9-1/2 Inch Ring Gear: Quantity Per Vehicle: 2 National - Wheel Repair Bearing 2 8. 48.99 RP513067 2 0 1Y category Rear; 8-5/8 Inch Ring Gear; Quantity Per Vehicle: 2 Wheel Seal - 4 products (\$3.99 - \$10.99) All Products Vehicle/Part Documents View Images Master Pro Bearing/Seal - Wheel Seal * To display full warranty hover Narrow Results DC N/S Pricing Lost Sales Report Error Product Info View All Images over warranty abbreviation

CillyAUTO PARTS

Product Browser

📓 Product Browser

AUTO PARTS



X

Product Information Dialog

Product Information

National - Wheel Bearing BCA 513067

Product Details (F7) Compatibility (F8) Attributes (F9) Interchange (F10) Product Documents (F11) Produ

Print

Product Views





7AUTO PARTS

Growing list of product attributes, fitment notes, etc.

Additional Product Information

Product Fitment Notes

• Rear; 8-5/8 Inch Ring Gear; Quantity Per Vehicio

Product Details

Bore Size: 1.6142 in. (41mm) Outside Diameter: 2.7953 in. (71mm) Width: 1.0236 in. (26mm)

Product Attributes

Bore (In): 1.614 Inch Position: Rear Outside Diameter (In): 2.795 Inch Outside Diameter: 2.795 Width: 1.023 Width (In): 1.023 Inch Width (mm): 26mm

Manufacturer Information

National bearings & seals deliver unsurpassed performance and reliability in every demanding application - from automotive and heavy-duty axles, to agricultural and industrial equipment. Each National Bearing is the product of innovative ideas, superior materials and world-class manufacturing standards, and are officially licensed by NASCAR®.



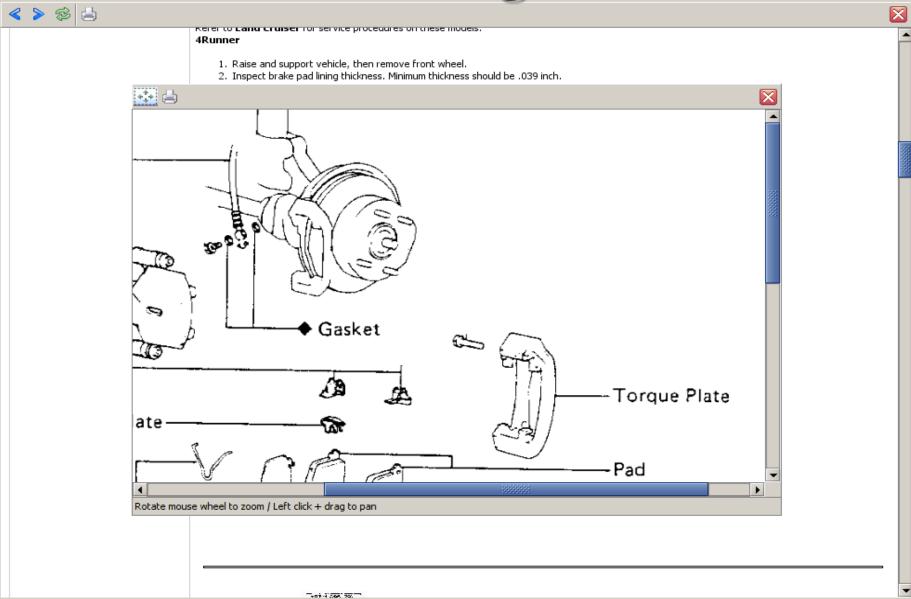
Browse Products by Image

🛃 Product Browser



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Part Diagrams



Reilly<u>Auto Parts</u>

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O'Reilly Initiatives Technology

O'Cat – Future Enhancements

- Enriching picture/diagram database
- •"Hot Spot" Technology
- •Dynamic product "features and benefits"
- •Niche business lookups Powersports, HD, Marine









LEAD Program (Leadership Enhancement and Development)

Objectives

- 1. Provide resources to aid field management in identifying talented and motivated potential leaders
- 2. Provide improved assessment tools to identify developmental needs
- 3. Provide a streamlined process for creating & communicating development plans
- 4. Provide tracking and visibility of LEAD participant's progress
- 5. Develop well-prepared managers (store, district & region) that will LEAD us to MARKET DOMINATION



Store Focused Training



Training courses to support Programs & Initiatives

- Customer Satisfaction Surveys
- •Infinity Parts System (O'Cat)
- •Product Features and Benefits
- •"Never Say No" weekly challenge quiz (difficult look-up's)
- •Ongoing LMS Enhancements
- •Installing Batteries
- Trouble Code Support







Selling Repairs the O'Reilly Way

DON'T JUST TAKE THE ORDER, PARTICIPATE IN THE SALE

QUALIFY THE PURCHASE Assist your customer by offering the c

ey decision puerts. • New kny dues the customer anticipate owing the which? • What is the intended use of the which? (Bumples, light day, daily contrain, outrene use, towing/hauling) • Explain the teatmar and exercit or any remning modular and dacass how they mutth the intended use of the vehicle.

QUALIFY THE CUSTOMER Help your customer understand what is in

geneticities = the sale being mode to a professional technician or DIY container? = Thdrawiosal technician - Be sum to ask for the related add-on terms. = TOY Consols to "Consols to "Consols to "Consols"

Advance 1 net instructiones and a service constructions the basise of unnecessary return visits to your store by setting the complete any store stores and a service construction of the instruction received to potential the repair? - the advance potential the respect model that the repair? - the advance potential of the register that the repair? - the advance potential of the register that the respect of the repair?

> We are a Team of Professional Parts People! Our customers count on us to help them make informed decisions.



Ongoing O'Reilly Initiatives Professional

Service Commitment Since 1957

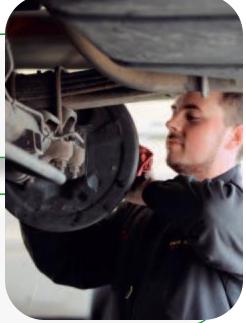
Delivery service productivity evaluations
Technical/Business Training – 10,600 techs trained YTD

Relationships

- Business partnership
- Customer referral program

Programs

- Certified Auto Repair enhancements
- Improved First Call Online website







Replicating the O'Reilly Model Converted CSK Stores

Continuing to Improve Leadership

- Ongoing Field Leadership Assessments
- RM/DM Upgrades as necessary-Striving for a "win-win"
- Added additional RM's and DM's to facilitate more "hands on management
- Promoted 6 RM's and 26 DM's from converted CSK ranks in TTM
- New mentoring program LEAD

Ongoing Training

'AUTO PARTS

- LMS Training Automotive Systems, Product Knowledge, Selling Skills
- Store Operations Workshops Customer Service, Store Procedures
- Sales Workshops Sales Specialists, Installer Service Specialist
- Entry Level Leadership Workshops
- DM and SM Development Program in Springfield

Replicating the O'Reilly Model Converted CSK Stores

Commitment to the Professional Business

- Adding Territory Sales Managers as needed
- Improved Sales/Ops relationships
- Better Leadership leads to improved service levels
- Ongoing vendor fieldwork over 10,000 calls YTD

Professional Customer Programs



- First Call Online added 20,000 new accounts since conversion
- Certified Auto Repair signed 721 shops total

Technical Training

- Conducted 117 clinics YTD 2012
- Estimated 2,978 techs trained YTD 2012

Strategic Hires

AUTO PARTS.

- Professional business is a "relationship business"
- Ongoing focus from RM and DM
- "Right" hires take time Windfalls can be huge

Distribution Operations:

Greg Johnson Senior Vice President of Distribution





Industry Leading Parts Availability

Primary factor in making a buying decision for both DIY and DIFM customers is parts availability

Dynamic, proprietary supply chain system provides stores with access to greater breadth of inventory, including hard to find parts

ORCELLY UTO PARTS

Tiered distribution system to support parts availability and inventory turns

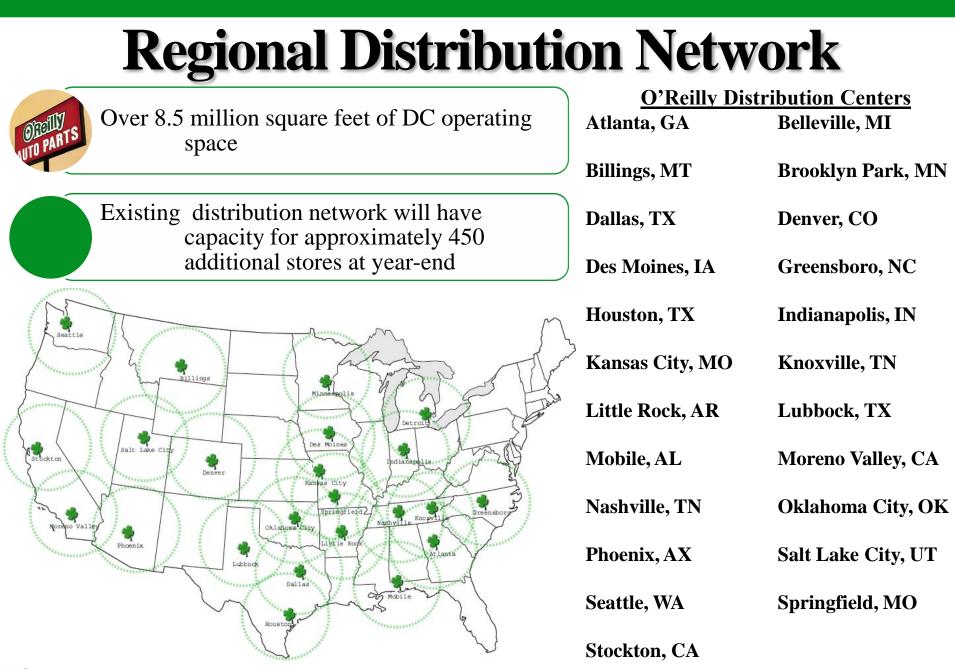
23 regionally deployed DCs service stores five-nightsper-week

ORELLY UTO PARTS

UTO PARTS

70%+ of stores receive four to six daily deliveries from DC or "Hub" stores







Strategic Distribution Systems

State-of-the-art-facilities

- Advanced material handling equipment
- Progressive slotting, stocking and picking technology

Breadth of Inventory Availability

- Stock an average of 123,000 SKUs
 - 156,000 unique SKUs in stock
- Most DCs are linked to multiple other master inventory DC

Dynamic/Tiered Distribution Model

- Company-owned fleet
 - 503 tractors, 557 trailers, 12 straight trucks and 311 "city-counter" vehicles
- 5 night-a-week delivery to all stores in the continental U.S.
- DCs provide multiple deliveries per week day to stores located in DC metro area
 "city-counter"
- Almost half of all stores receive deliveries on the weekend from DC "citycounter" or "Hub" stores
- "Hub" stores provide multiple deliveries per day to "Spoke" stores

Strategic Distribution Initiatives

Distribution System Efficiencies

Newer DC Improvements		
DC Name	Open/	
(<u>Convert Date</u>	
• Greensboro, NC	May 2009	
• Detroit, MI	Apr 2009	
• Seattle, WA	Nov 2009	
• Moreno Valley, CA	Jan 2010	
• Denver, CO	Mar 2010	
• Salt Lake City, UT	May 2010	
• Stockton, CA	Sep 2010	
• Phoenix, AZ	Nov 2010	

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Technology Improvements

- Roll-out Hands Free Voice Picking to All DCs
- Engineered Labor Standards
- DC to Store Delivery Route Optimization



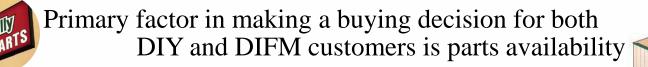
Store Modeling and Inventory Control:

Randy Johnson Senior Vice President of Inventory Management





Industry Leading Parts Availability



Each store inventory is modeled to match the specific market demographic

OBCILLY UTO PARTS

Inventory availability at individual stores is augmented with access to DC and Master Inventory Stores

Store level inventory is dynamic and continually adjusted to meet market demand

ORELLY UTO PARTS Continue to focus on high customer service levels without adversely impacting inventory turnover SPECIALTY

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O'Reilly

AUTO PARTS

ADHESIVES

SEALANTS

TOOL SETS

HAND TOOLS

Store Modeling Indentifying Needs

Store set assignments

- Begin with six different base inventory sets
- Modify and tailor base sets for specific market demographics/store clusters
- Allows each store to cater to its specific market
- Continually monitor and update stocked SKUs

Aggregate sales in similar stores

- Vehicle demographics
- Geographic location/store clustering
- Sales expectations

Customized inventories drive results

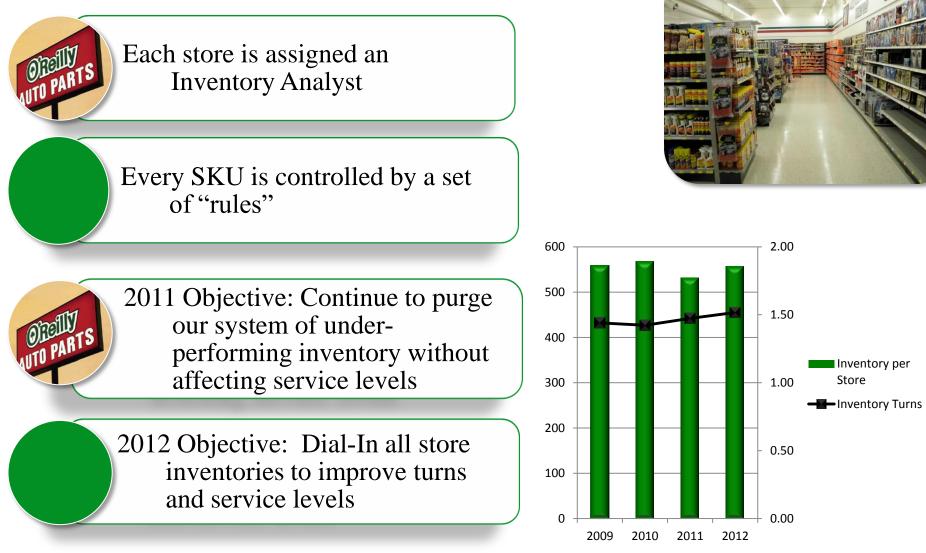
• Realize specific needs

<u>auto parts</u>

• Recognize new/proven profit lines



Inventory Control Managing Cost at Every Level





2012 Inventory Initiative

Improve Market Position

- More inventory closer to the customer
- Increase product coverage in both Master Inventory and prototype stores
- Expand Master Inventory store network

Type of Inventory

- Hard part "back-room" products
- Both Brand and Private label SKUs

Breadth

- \$100 million in total incremental inventory
- Projected completion early Q4 2012

Merchandise and Marketing 2012 Strategies: Mike Swearengin Senior Vice President of Merchandise and Advertising





Merchandise and Marketing Focus



Continue to refine product mix in new markets with heavy emphasis on the import vehicle population

Establish O'Reilly Brand awareness across all markets



Regionalize advertising, marketing and merchandising activities through demographic, geographic and climatic initiatives

Increase sales to Spanish-Speaking demographic





Test new, strategic sports sponsorships while continuing emphasis in motorsports



Marketing and Advertising Strategy

Strategy: A Multi-Pronged Approach

- Build brand awareness and establish a competitive point of difference through year-round radio advertising. Addition of national television flights in 2012
- Regionalize promotional retail print based on market geography/climate to drive traffic during high seasonality months
- Market to the Spanish-Speaking consumer with dedicated advertising, promotional and grassroots programs
- Maintain strategic motorsports and sports sponsorships that deliver maximum brand name recognition
- Everyday low price

AUTO PARTS



Import Parts Coverage

2001:

- Import vehicle share = 39%
- Import car population= 50 million*
- 3 of top 10 registered vehicles = import
- •*Car's only, not inclusive of light trucks

2011:

- Import vehicle share = 53%
- Import car population= 68 million*
- 7 of top 10 vehicles = import
- •*Car's only, not inclusive of light trucks

Coverage Today

NEW WATER PUMP

ORT SERIE

- Brake friction
- Clutches
- Shocks
- Spark plugs
- O2 sensors
- Rotors
- A/C comp
- Rotating Elecs
- Filters
- Ignition/Emissions

Additional Future Coverage

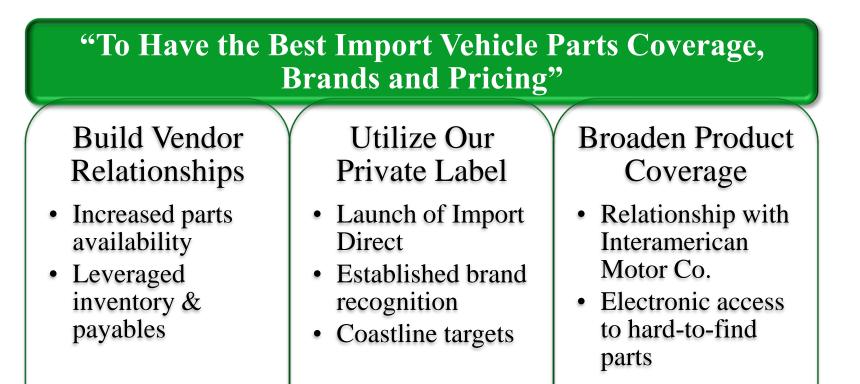
- Shocks
- Engine Parts
- Chassis

OF





Import Parts Coverage



IMPORT DIRECT



Store Operations:

Scott Kraus Vice President of Real Estate Expansion





O'Reilly Growth Focus

Invest and grow market share in existing markets





Continued expansion through new store growth -180 new stores in 2012

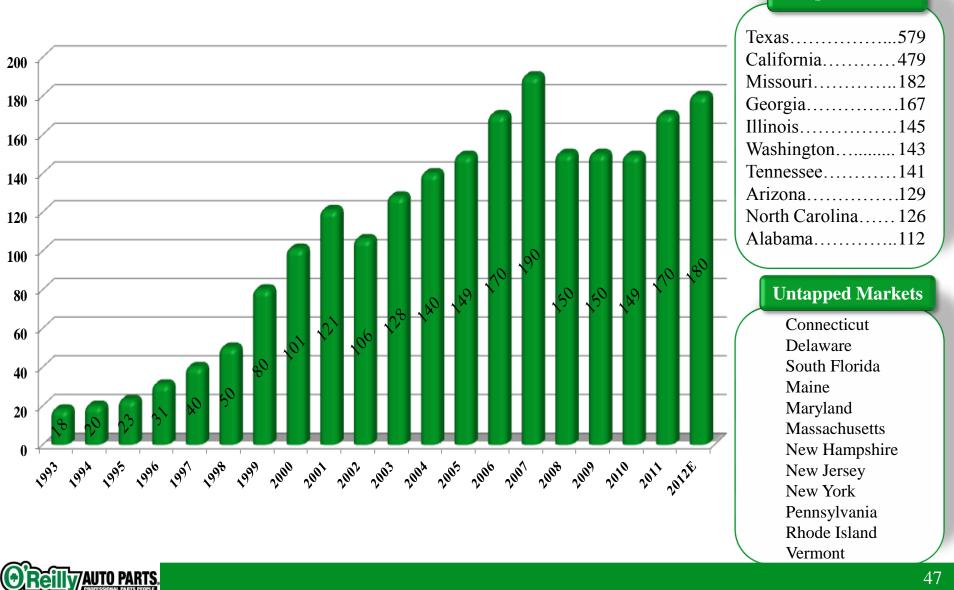
Continued focus on consolidating the industry

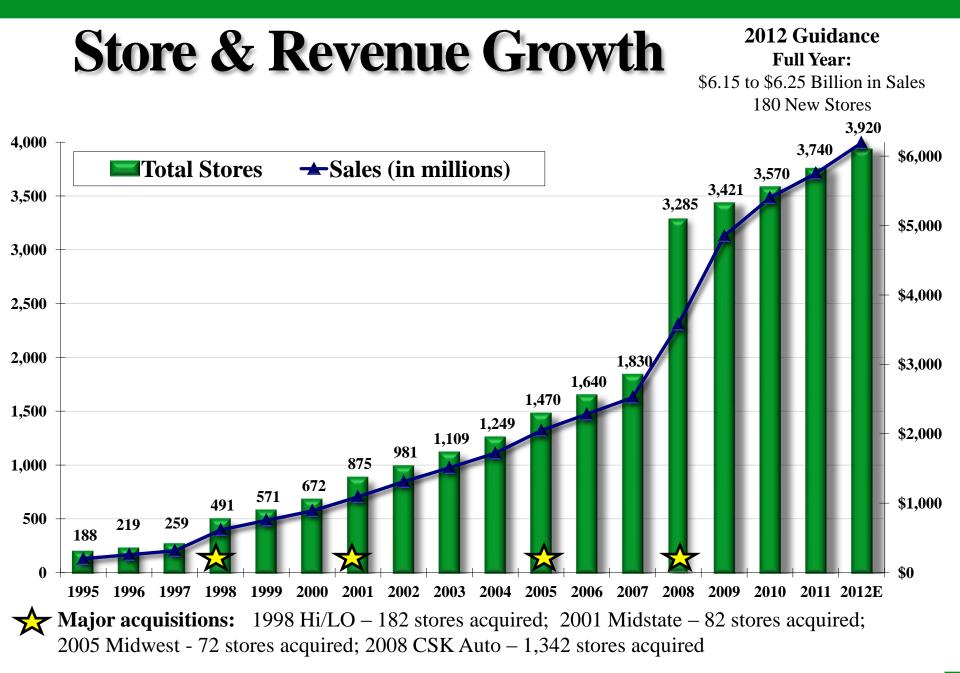




Greenfield Store Growth

Top 10 States

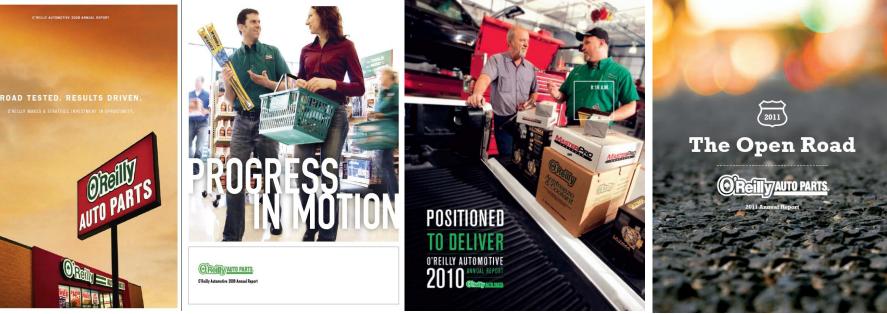




Reilly AUTO PARTS

Financial Overview:

Tom McFall Executive Vice President of Finance and Chief Financial Officer





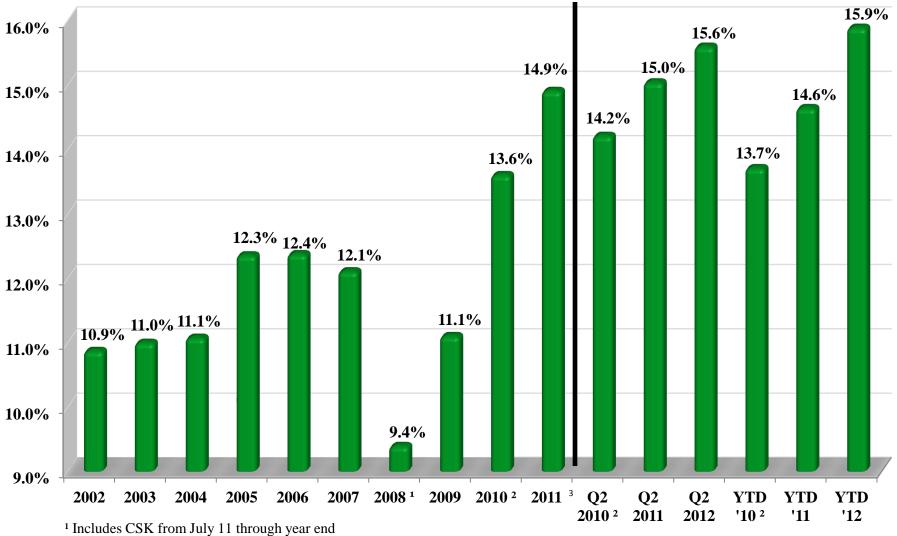


¹ Includes CSK from July 11 through year end



Adjusted Operating Margin

2012 Guidance Full Year: 15.4% - 15.9%

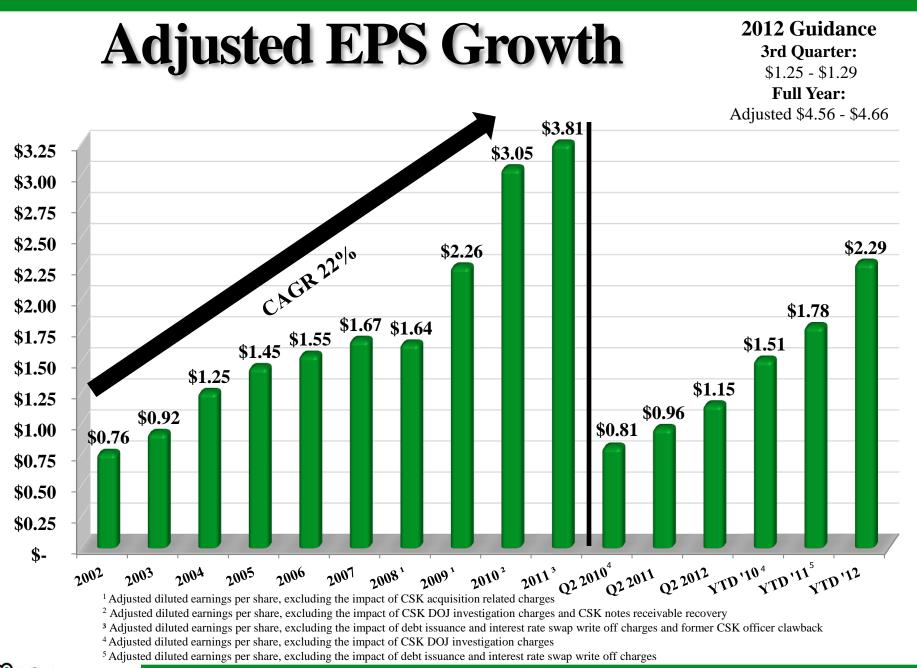


² Excludes the impact of CSK DOJ investigation charges ³

<u>auto parts</u>.

³ Excludes impact of former CSK Officer clawback

51



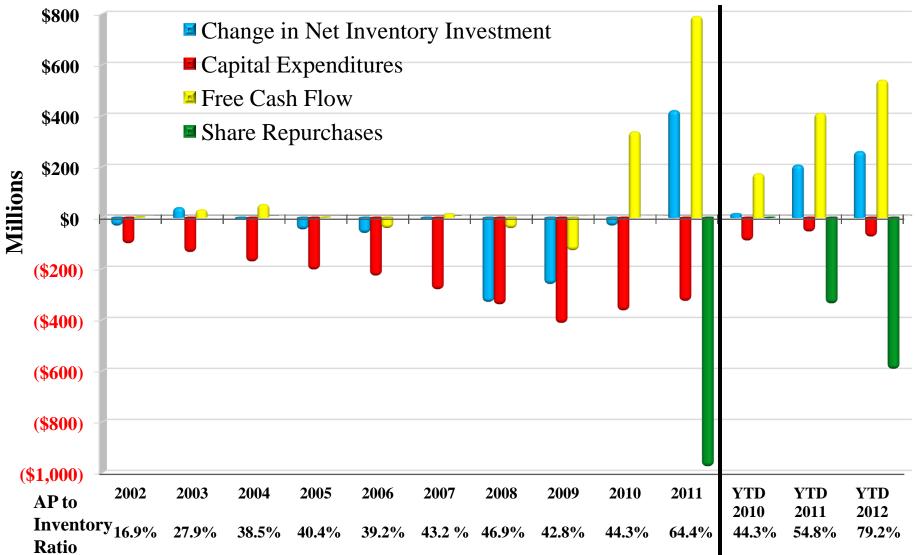


Free Cash

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2012 Guidance (in millions): Full Year: Cap Ex: \$315 - \$345

Cap EX: \$515 - \$545 Free Cash Flow: \$725 - \$775



Use of Capital

1. Greenfield Store Growth

2010-149 2011-170 2012E-180

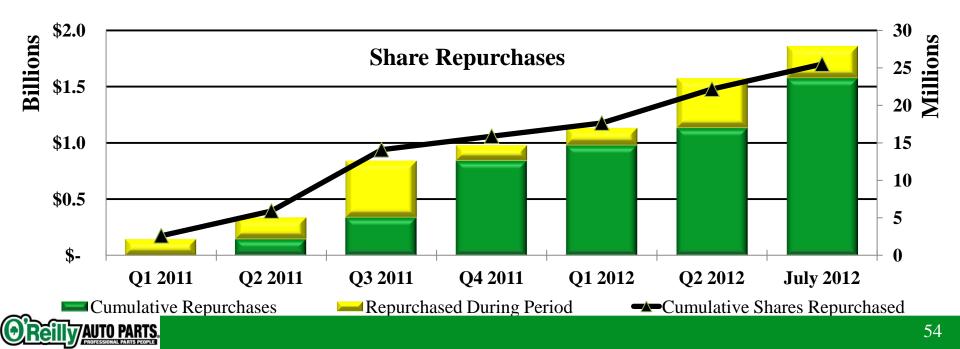
2. Consolidate the Market

Major Acquisitions in our History: 1998-Hi-Lo 2001-Mid-State 2005-Midwest 2008-CSK

3. Share Repurchases

Initial authorization of \$500 million in January 2011

August 2012 Board approval increased cumulative authorization to \$2.5 billion



Question & Answer Session

8:30 – 10:30	Question & Answer Session
10:30 – 11:00 pm	Distribution Center Tour
11:00 – 11:30 pm	Light Lunch with O'Reilly Management Team
11:30 – 2:00 pm	Store Tours
2:00 pm Sharp	Shuttle to Sacramento International Airport









Reilly AUTO PARTS.



O'Reilly Culture Statement

"We are ENTHUSIASTIC, HARDWORKING PROFESSIONALS who are DEDICATED to TEAMWORK, SAFETY, and EXCELLENT CUSTOMER SERVICE. We will practice EXPENSE CONTROL while setting an example of RESPECT, HONESTY, and a WIN-WIN ATTITUDE in everything we do!"





